



Media Contact:

Brian Lustig
Lustig Communications for Alarm.com
301.775.6203
Brian@LustigCommunications.com

Alarm.com Announces
Remote Management Toolkit for Security Industry
AirFX™ helps security dealers improve service and reduce exposure to higher fuel costs

McLean, VA, August 20, 2008 —Alarm.com, a leading provider of digital wireless and web-enabled security technology for residential and small business customers, today announced the AirFX™ Remote Toolkit – a web-based tool that lets security dealers program security system settings and troubleshoot many customer issues remotely, without the need for a truck roll.

“For Alarm.com dealers, AirFX is a powerful tool that can significantly reduce the volume of customer service issues that require a costly and time-consuming truck roll,” said Steve Trundle, president and CEO of Alarm.com. “And for customers, the benefits are equally dramatic: immediate response to system change requests, without the expense or inconvenience of having to schedule an on-site technician visit.”

Every Alarm.com security dealer can quickly and easily make programming changes through the Alarm.com Dealer website. Unlike other troubleshooting products, Alarm.com’s AirFX Remote Toolkit is completely wireless and web-based. No software is necessary and no phone line or internet connection to the customer’s security system is required. Alarm.com worked closely with GE Security to create this first-ever completely wireless remote management capability.

“We are committed to providing our partners with the latest intrusion detection technology to help them exceed their end user customers’ expectations and grow their businesses,” said Frank Pennisi, general manager, intrusion products, GE Security. “Thanks to our relationship with Alarm.com, and supporting innovation such as their AirFX Remote Toolkit, we are confident that is exactly what we are doing.”

The AirFX Remote Toolkit extends Alarm.com’s commitment to delivering “always-on” home security and home monitoring to today’s on-the-go consumer, allowing dealers to execute a broad range of programming commands remotely via a secure online administrative portal, including:

- Add or delete sensors
- Change sensor programming
- Change sensor names
- Change entry/exit delay settings
- Turn on/off panel beeps and chimes
- Adjust beep/speaker volume
- Turn on/off secure arming option
- Change central station reporting settings
- Diagnose and remotely troubleshoot other customer-reported problems

“With high gas prices, now more than ever, dealers incur a significant cost whenever they have to dispatch a technician to the customer premises,” said Charles Kelly, president and CEO of Digital Security Integrators, Inc, an Alarm.com dealer. “Since we started using Alarm.com’s AirFX, the volume of customer service issues requiring a truck roll has significantly fallen, enabling us to improve response time and enhance customer satisfaction.”

AirFX Remote Toolkit is immediately available to all authorized Alarm.com dealers.

About Alarm.com™

Alarm.com Incorporated provides wireless and web-enabled security and activity monitoring technology to

residential and commercial customers throughout the United States and Canada. Alarm.com-enabled security systems are offered through a network of over 600 licensed Security Dealers. Alarm.com systems are used to remotely monitor and protect houses, offices, stores, retail chains, model homes, vacation properties, data centers, and more. Alarm.com technology is compatible with GE Security equipment and has been tested by ETL to comply with UL 985, UL 1023, and UL 1635 (ULC S545 and ULC 1023 in Canada) for residential security installations. The company is headquartered in McLean, VA, a suburb of Washington, DC.

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